

UTILITY INFRASTRUCTURE & FIELD SERVICE

I-Wire Solutions

"Managing 100+ utility technicians in the SF Bay Area with multi-stop route tracking and ADP payroll integration."

100+

Field technicians on Hirebase

SF Bay Area

Deployment scope

Single-Tenant

Dedicated Azure cloud isolation

Automated

Payroll processing via ADP

How I-Wire Solutions runs on Hirebase**OPERATIONS****Multi-stop route tracking & distance log**

Tracks multi-stop field routes end to end, logging distance and elapsed time per stop from punch-in to punch-out.

VERIFICATION**Geofenced site verification**

An admin-defined boundary around each site address, checked against the technician's live position before a punch is offered.

SECURITY**Dedicated enterprise cloud security**

Exclusively deployed inside the client's Azure cloud tenant with zero multi-tenancy, delivering data isolation and custom workflows.

VERIFICATION**Verified attendance**

Geofenced check-in paired with AI face verification ensures technicians are physically present at the assigned field site during work hours.

PAYROLL**ADP payroll sync**

Verified job hours and field rates calculated from attendance data, exported into ADP for payroll processing.

OPERATIONS**Client job portal & auto-dispatch**

Empowers enterprise clients to request job orders online, automatically triggering intelligent admin dispatch assignment.

Deployment**Footprint**

- 100+ field technicians deployed across the SF Bay Area
- Utility infrastructure and field-service operations, multi-stop daily routes
- Single-tenant Azure cloud, exclusively dedicated to the client

What replaced what

- Geofence + AI face verification, replacing spoofable GPS-only attendance
- End-to-end route and distance logging, replacing manual field-time tracking
- Direct ADP payroll export, replacing manual hours reconciliation

THE BOTTOM LINE

I-Wire Solutions runs its entire field-technician lifecycle — route tracking, verified attendance, client dispatch, and payroll — on one single-tenant Hirebase deployment, at a scale of 100+ technicians in the SF Bay Area.